

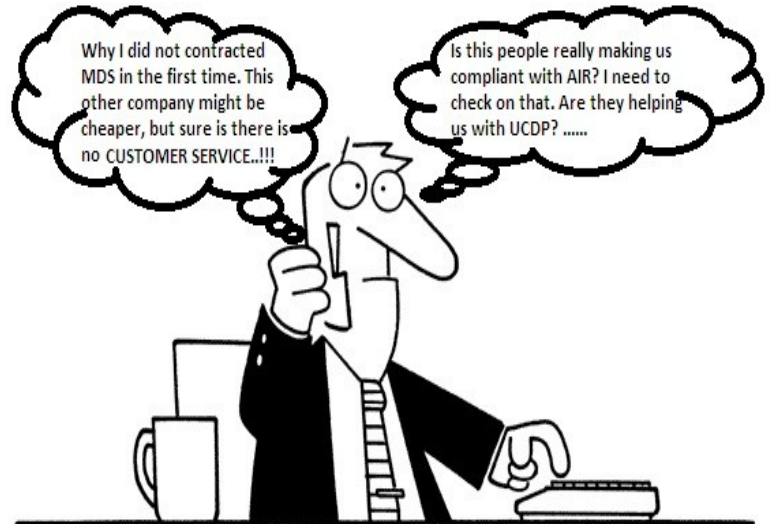
Show me your Customer Service



Mortgage Documents Solutions (MDS) wants you to check on the following list of Services

Can your current Appraisal Management Platform Provider do the following:

1. Program your appraisers by zone, type of appraisal, qualifications, and more
2. Automatically monitor all your appraiser's credentials to be updated and available in the system for you to review. Each document is audited by MDS before the appraiser can become active in the system. A week before any of the credentials are due, the appraiser receives a notification to update his file. If by the due date the appraiser has not updated his file, our system Appraisal Firewall automatically moved it to non-active.
3. Set up your users for: Originators, Loan Processors, Supervisors. You can grant different privileges to any of your users accordingly.
4. Communication Log is where all the conversation between your Loan Production Staff and the appraiser will be recorded for auditing by MDS. Valuable document available for you to audit.
5. MDS will provide you with a Certificate of Compliance once we have audited the Communication Log and validate that the process is in compliance with the Appraisal Independence Requirements rule (AIR).
6. MDS will provide you with Customer Service 7 days a week, 24 hours a day. No other company can provide you with such service. Customer Service is our main concern.
7. You can offer your clients the opportunity to pay for the Appraisal service by Consumer's Credit Card payment. Authorization is online using the AF Platform. MDS will then pay the appraiser the full fee for his services directly.
8. System provides the capability of sending copy of the appraisal report to the Consumer directly from the AF Platform. The date and time will be stamped on the Communication Log as prove of delivery and allowing you to be in Compliance with TILA and AIR.
9. Appraisal Firewall offers you the Automated Appraisal Review service reviewing around 100 different points in the appraisal report before you receiving the report. The moment the appraiser upload the report the system automatically review the report and instantly will notify the appraiser if there are any mistakes he needs to address before you can view the report.
10. MDS is a Registered and Certified UCDP Agent since June 2011. We will process the appraisals into UCDP for you obtaining the Doc File Number and the SSR reports for you..
11. MDS/Appraisal Firewall Management reports will help you keep track and monitor the progress of your appraisal transactions at any time.
12. MDS/Appraisal Firewall is the only Appraisal Management Platform that Guarantees you 100% Full Compliance with the Dodd-Frank - TILA Appraisal Independence Requirements rule.



**"Thank you for continuing to hold.
Your wait time is approximately 70 minutes.
If you'd like to pretend you're poking me in the eye, press 1."**

[Contact Mortgage Documents Solutions at \(888\)539-4542 or email us at info@mdspr.com](http://www.mdspr.com)